



2019 ANNUAL REPORT ON DRINKING WATER QUALITY

JANUARY 1 TO DECEMBER 31 2019

KING STREET WATER TREATMENT PLANT

Drinking Water System Number: 220001860
Drinking Water System Owner: City of Kingston
Drinking Water System Category: Large Municipal Residential

Drinking Water Quality

Utilities Kingston is proud to present this annual report on drinking water quality. This report has been prepared in accordance to Section 11 of Ontario Regulation 170/03. Regulation 170/03 sets requirements for public waterworks with regard to sampling and testing, levels of treatment, licensing of staff, and notification of authorities and the public about water quality. Free copies of this report prepared in accordance to Schedule 22 of Ontario Regulation 170/03, are available by public request at any City of Kingston offices, at our water plant locations and at www.utilitieskingston.com. Free copies of the Summary Report are available upon request. Notices of availability are generally made through the local newspapers and radio. Further information on the Drinking Water Regulations can be found on the Ministry of the Environment web site at www.ontario.ca/page/drinkingwater. For further information about this report or any questions regarding accessibility contact Megan Lockwood at mlockwood@utilitieskingston.com, or call 613-546-1181 Ext 2291

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1. Plant Description & Treatment Processes

Raw Water Source

The source of water treated by this plant is Lake Ontario at the mouth of the St. Lawrence River. Our intake is located 1km directly south of the treatment plant, 4m off the lake bottom, at a depth of approximately 18m. A great deal of testing was carried out in choosing the location for the intake. This has ensured that the treatment process begins by using the best and most consistent quality source water available, and reduces its susceptibility to contamination. Known sources of potential problems are few, and contingency plans are in place in the event of raw water contamination.

Zebra Mussel Control

When the water temperature rises above 10⁰ C (above this temperature zebra mussels are active), pre-chlorination takes place at the mouth of the intake. This protects the intake from becoming encrusted with zebra mussels, which would restrict the flow of water through the intake.

Pre Chlorination

The purpose of chlorination is to provide disinfection. 12% Sodium Hypochlorite is applied to the raw water in solution form.

Screening

A revolving screen in the suction well of the low lift building removes any large debris such as weeds, fish, etc.

Low Lift Pumps

These pumps lift the water from lake level to the main plant. There are two pipes from the low lift building directing the water to the mixing chambers.

Coagulation / Flocculation

Poly Aluminum Chloride (PACl) is used as the coagulant for the treatment process. The coagulant is added to the water as it leaves the low lift building.

Mixing Tanks

Water flows rapidly in these tanks in a spiral motion, allowing proper mixing of the chlorine and alum with the water. The particles in the water will collide with the PACl particles, and then join together to form larger particles called floc.

Settling Tanks

These are large tanks designed to reduce the velocity of water allowing the heavier floc particles to settle out. They also provide detention time, allowing the chlorine time to achieve disinfection.

Filters

Six 'rapid sand' filters with Granular Activated Carbon (GAC) and anthracite remove the particles that did not settle out in the settling tanks, as well as compounds that may cause tastes and odours. Water flows through the filters to a clean water reservoir called the clear well.

Backwash

Filters are washed daily to remove the particulates they have collected over the previous 24 hrs. Clean water from the clear well is pumped backwards through the filter, and the top layer of the filter is agitated to break up any large particles. Effluent water from the backwash process is directed to a process waste facility for further treatment.

Process Waste Facility

Effluent from the filter backwash process and sludge from the settling process are directed



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to the process waste facility for further treatment. Effluent is directed to two equalization tanks at the head of the process. Magnafloc 120L is added to the water as it is pumped from the equalization tanks through plate settlers at which time the supernatant from the process is de-chlorinated using a 30% Calcium Thiosulphate solution, and then directed back to Lake Ontario. The sludge produced during the process is then pumped to the sanitary sewer system for further treatment at the Ravensview Wastewater Treatment Plant.

Post Chlorination

Sodium hypochlorite is added to the water as it enters the clear well to create a chlorine residual which remains throughout the distribution system. This ensures protection to the point of the customers' tap.

Clear Well

Filtered water is stored here before being pumped to the distribution system or used for filter washing.

High Lift Pumps

Five high lift pumps move treated water from the clear well into the distribution system.

Standby Equipment

Diesel driven pumps are maintained to provide a continuous supply of water during power failures. These provide enough capacity to meet fire-fighting requirements as well as normal flows during power outages. A diesel generator provides electricity to run metering equipment and lighting in the water plant. Standby equipment is maintained for all critical processes.

Distribution System

The Kingston Drinking Water System, which receives water from both the King Street Water Treatment Plant and the Point Pleasant Water Treatment Plant, has a service population of approximately 113,382 (population estimate based on growth rates from Census data for 2014). The distribution system is divided into three distribution areas.

Distribution Area 1

Distribution Area 1 is that area west of the Little Cataraqui Creek, south of Highway 401 and east of Coronation Boulevard, and north of Highway 401 along Sydenham Road northward to Mildred Street and eastward from Sydenham Road along Sunnyside Road for approximately 1.2 kilometers. Distribution Area 1 is comprised of approximately 220 km of water mains, 2 ground level reservoir/pumping stations, 2 elevated storage tanks, 4 booster stations, over 2,500 main line valves, and over 1,300 fire hydrants and their associated isolation valves.

The Point Pleasant Water Treatment Plant provides water to Distribution Area 1. The O'Connor Drive Elevated Storage Tank, O'Connor Drive Reservoir, Creekford Elevated Storage Tank and the Progress Avenue Reservoir are all located within this pressure zone.

Distribution Area 2

Distribution Area 2 is that area which is east of the Little Cataraqui Creek, west of the Cataraqui River, and south of Highway 401. A small area on the east side of the Cataraqui River upstream of the pumps at the James Street Booster Station is part of the Area 2 pressure zone. In addition, Collins Bay Institution, which is west of the Little



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Cataraqi Creek on Bath Road, is supplied with water from this area and from Area 1.

Distribution Area 2 is comprised of over 250km of water mains, 1 ground level reservoir/pumping station, 1 elevated storage tank, over 2,000 main line valves, and over 1,200 fire hydrants and their associated isolation valves. The King Street Water Treatment Plant provides water to Distribution Area 2. The Tower Street Elevated Storage Tank and the Third Avenue Reservoir are located within this pressure zone.

Distribution Area 3

Distribution Area 3 is that area which is east of the Cataraqi River. Distribution Area 3 is comprised of over 70km of water mains, 1 water booster station, 3 elevated storage facilities, over 250 main line valves, and over 300 fire hydrants and their associated isolation valves.

Water is supplied to Distribution Area 3 from Distribution Area 2 through the James Street Booster Station.

2. Monetary expenses incurred during this reporting period

Under Section 11 of Ontario Regulation 170 03, a description of any major expenses incurred during this reporting period must be included in the annual report. The major expenses for this drinking water system are listed below.

- Water main replacement projects throughout the city were continued throughout 2019.
- Extensive leakage testing, hydrant maintenance and replacement, valve

maintenance and operation programs were also conducted on the system.

- Completed replacement of Sodium Hypochlorite storage tanks and began replacement of the chlorination system
- Replacement of the de-chlorination delivery system
- Installation of the new pump priming vacuum tank
- Replaced the Granular Activated Carbon of 2 'rapid sand' filters
- Cleanout and inspections of mixing tanks and settling tanks.
- Upgraded the dehumidifying system
- Water tower inspections completed

3. Notifications submitted in accordance to the Safe Drinking Water Act

Under Ontario Regulation 170 03, notifications were required for any instances where a sample result indicated that a parameter used to measure water quality exceeded a Maximum Acceptable Concentration (MAC). Once a notification is received from a laboratory or an observation of any other indicator of adverse water quality is made by operations personnel, corrective action as dictated by the regulations is initiated in an effort to confirm the initial result. If confirmed, further action may be recommended by the Medical Officer of Health. If not confirmed sampling will typically return to the normal schedule, or depending on the parameter, Utilities

Kingston may choose to increase the sampling frequency to more closely monitor the parameter for a period of time.

The details of any events requiring notifications are listed below.

- Notification of an indicator of adverse water quality was received from Caduceon Environmental Laboratories regarding a sample collected on **February 26th** for Total Coliform (TC) with a count of **21 cfu/100mL**. Free chlorine residual at the time of sampling was **1.68 mg/L**. Notifications were made to the Spills Action Center and to the Environmental Health Division of the local Ministry of Health. Resamples were collected from the same location, upstream and downstream and sent to the lab for analysis. With the free chlorine residual present in the original sample and the subsequent resamples not indicating any adverse conditions, a contaminated sample bottle or sampling error is suspected.
- Notification of an indicator of adverse water quality was received from Caduceon Environmental Laboratories regarding samples collected on **August 29th** for Lead,

which showed results of **0.216 mg/L (Sample #1)** and **0.013 mg/L (Sample #2)**. The pH at the time of sampling was **7.55**. Notifications were made to the Environmental Health Division of the local Ministry of Health. The homeowner was given a copy of the lab results along with an explanation of the information and a list of possible corrective actions to reduce Lead exposure.

- Notification of an indicator of adverse water quality was received from Caduceon Environmental Laboratories regarding a sample collected on **September 13th** for Total Coliform (TC) with a count of **1 cfu/100mL**. Free chlorine residual at the time of sampling was **1.25 mg/L**. Notifications were made to the Spills Action Center and to the Environmental Health Division of the local Ministry of Health. Resamples were collected from the same location, upstream and downstream and sent to the lab for analysis. With the free chlorine residual present in the original sample and the subsequent resamples not indicating any adverse conditions, a contaminated sample bottle or sampling error is suspected.

4. Definition & Terms

TCU - True Colour Units

mg - milligram

N/A - Not Applicable

N/D - Non Detectable

NTU - Nephelometric Turbidity Units - A measure of the amount of particles in water.

mg/l - Milligrams per litre. This is a measure of the concentration of a parameter in water, also called parts per million (ppm).

µg/L - Micrograms per litre, also called parts per billion.

ng/l - Nanograms per litre, parts per trillion.

Parameter-A substance that we sample and analyze for in the water.

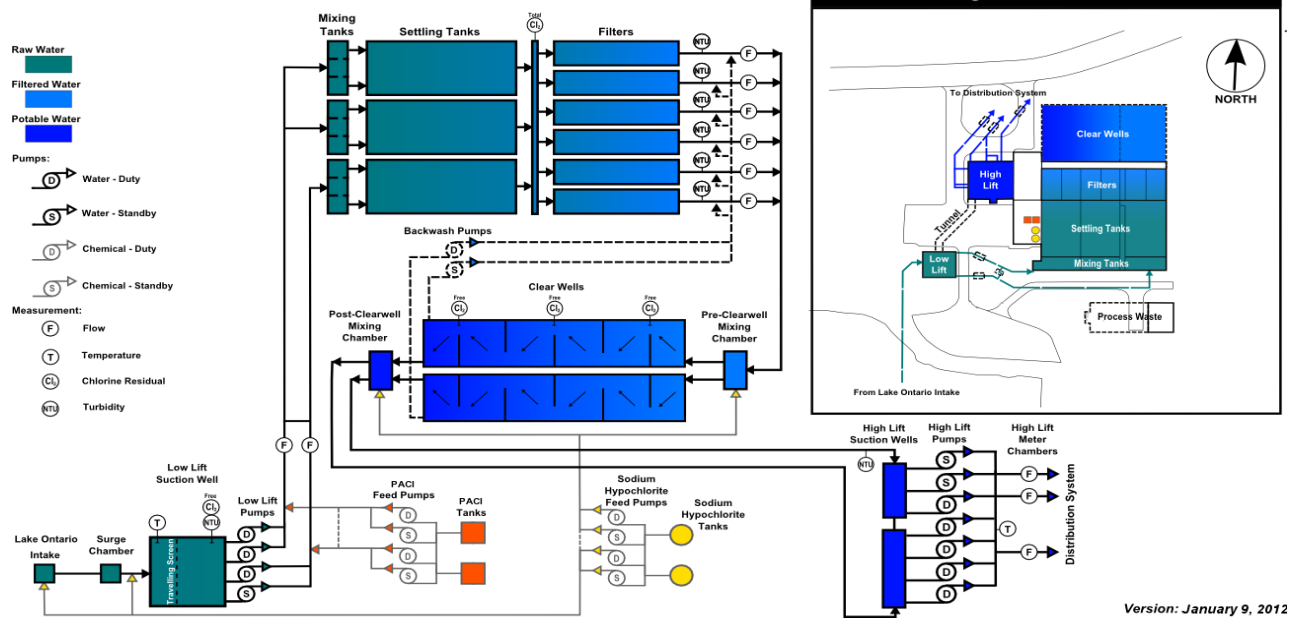
AO - Aesthetic objective. AOs are not health related, but may affect the taste, odour, colour or clarity of the water

OG - Operational guideline. Set to ensure efficient treatment and distribution of water.

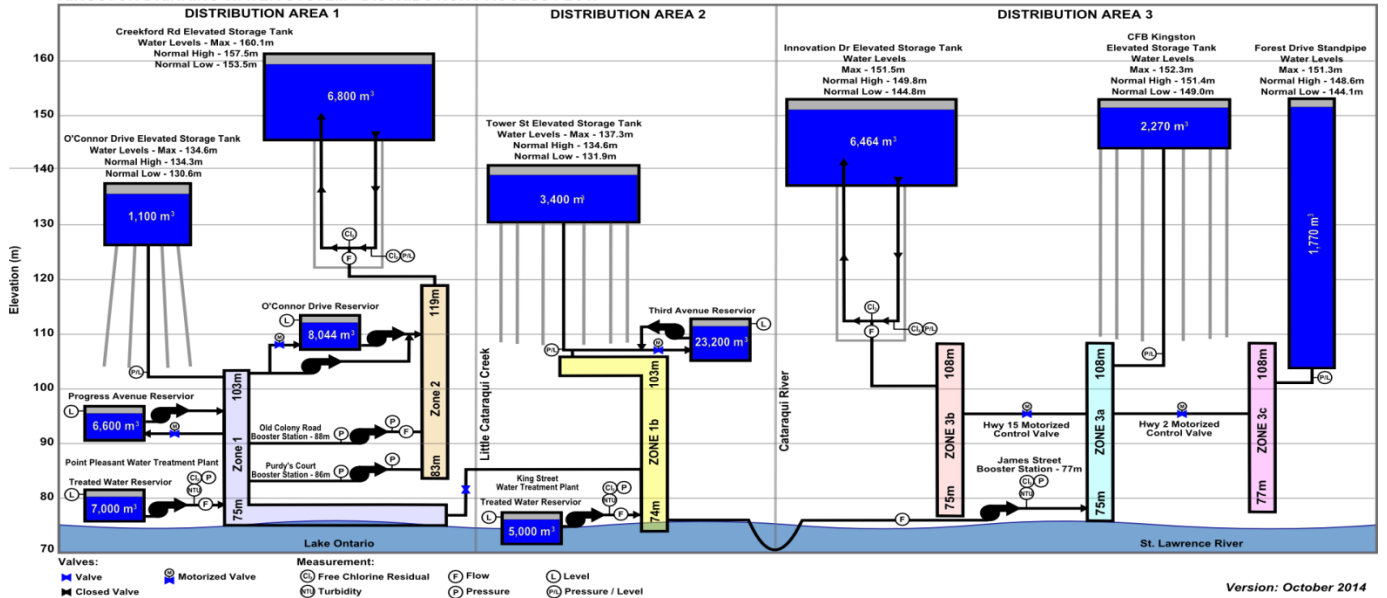
MAC - Maximum Acceptable Concentration. This is a health-related drinking water standard established for contaminants having known or suspected adverse health effects when above a certain concentration. The length of time the MAC can be exceeded without injury to health will depend on the nature and concentration of the parameter.

5. Flow Diagrams

KING STREET WATER TREATMENT PLANT PROCESS FLOW



KINGSTON DRINKING WATER SYSTEM - DISTRIBUTION PROCESS FLOW



6. Water Quality Test Results

Microbiological testing done under regulation 170 03, during this reporting period

	MAC (E. Coli & Total Coliforms)	Number of Samples	Range of E. Coli or Fecal Results (min # - max #)	Range of Total Coliform Results (min # - max #)	Number of HPC Samples	Range of HPC Results (min # - max #)
Raw	N/A	52	0-10	0 - >200		
Treated	*	52	0	0	52	<10 – 140
Kingston Drinking Water System (Receives water from both King Street WTP & Point Pleasant WTP)	*	1390	0	0 – 21	756	<10 - 470

**Indicator of adverse water quality if detected*

Operational testing done under schedule 7, 8 or 9 of regulation 170/03 during this reporting period

Parameter	MAC	Number of Samples	Range of Results (min # - max #)	Results Average	Unit of Measure	Parameter Description
Raw Water Turbidity	N/A	Continuous	0.027 – 6.87*	N/A	NTU	Turbidity is a measure of particles in water.
Treated Water Turbidity	N/A	Continuous	0.049 – 0.335*	N/A	NTU	Turbidity is a measure of particles in water.
Treated Chlorine Residual	See parameter description	Continuous	1.35 – 2.66	N/A	mg/l	Recommended level of at least 0.20 mg/l in distribution system to



Parameter	MAC	Number of Samples	Range of Results (min # - max #)	Results Average	Unit of Measure	Parameter Description
						maintain microbiological quality. 0.05 mg/l minimum required.
James St. Booster Stn. Chlorine Residual	See parameter description	Continuous	0.38 – 2.89	N/A	mg/l	Recommended level of at least 0.20 mg/l in distribution system to maintain microbiological quality. 0.05 mg/l minimum required.
Distribution Chlorine Residual (Kingston Drinking Water System) Receives water from both King Street WTP & Point Pleasant WTP	See parameter description	Continuous	0.24-2.94	N/A	mg/l	Recommended level of at least 0.20 mg/l in distribution system to maintain microbiological quality. 0.05 mg/l minimum required.
Filter # 1 Effluent Turbidity	1.0 NTU for >15 min.	Continuous	0.020 – 0.13	0.06	NTU	Turbidity is a measure of particles in water.
Filter # 2 Effluent Turbidity	1.0 NTU for >15 min.	Continuous	0.020 – 0.4	0.06	NTU	Turbidity is a measure of particles in water.
Filter # 3 Effluent Turbidity	1.0 NTU for >15 min.	Continuous	0.01 – 0.26	0.1	NTU	Turbidity is a measure of particles in water.
Filter # 4 Effluent Turbidity	1.0 NTU for >15 min.	Continuous	0.020 – 0.220	0.1	NTU	Turbidity is a measure of particles in water.
Filter # 5 Effluent Turbidity	1.0 NTU for >15 min.	Continuous	0.030 – 1.040	0.1	NTU	Turbidity is a measure of particles in water.
Filter # 6 Effluent Turbidity	1.0 NTU for >15 min.	Continuous	0.018 – 0.770	0.13	NTU	Turbidity is a measure of particles in water.

* Note: For these parameters the range of results is determined through in house lab testing.

Additional testing and sampling carried out in accordance with the requirement of the MDWL

Sample Location	MAC	Parameter	Number of Samples	Results Average	Unit of Measure	Parameter Description
Process Waste Facility Effluent	25	Total Suspended Solids	12	13	mg/l	A measure of the particulates collected in the filtration process.
Process Waste Facility Effluent	0.4	Chlorine Residual	11	0.01	mg/l	Residual of 0 mg/l as required by the drinking water licence for this facility

Summary of additional testing and sampling on the process wastewater effluent

Sample Location	MAC	Parameter	Number of Samples	Results Average	Unit of Measure	Parameter Description
Process Waste Facility Effluent	N/A	BOD5	12	2	mg/l	Biological Oxygen Demand
Process Waste Facility Effluent	N/A	Aluminum	12	2.24	mg/l	Residual from treatment process
Process Waste Facility Effluent	N/A	pH	12	8.04		An indicator of the acidity of water.



Summary of raw water testing analyzed by accredited laboratories during this reporting period

Parameter	MAC	Number of Samples	Results Range	Unit of Measure	MAC Exceedance	Parameter Description
Alkalinity (as CaCO ₃)	N/A	4	86 – 90	mg/l	No	A measure of the resistance of the water to the effects of acids. Expressed as calcium carbonate.
Aluminum	N/A	4	0.02 – 0.03	mg/l	No	May be naturally present.
Ammonia N	N/A	2	0.04-0.05	mg/l	No	Occurs naturally from organic nitrogen containing compounds.
Antimony	N/A	2	0.0001	mg/l	No	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder
Arsenic	N/A	2	0.0007	mg/l	No	Naturally occurring in surface waters / mine drainage
Barium	N/A	1	0.022	mg/l	No	Erosion of natural deposits. Discharge from metal refineries, oil drilling wastes.
Boron	N/A	1	0.018	mg/l	No	Erosion of natural deposits, industrial waste effluents.
Cadmium	N/A	2	< 0.000015	mg/l	No	Industrial discharge
Calcium	N/A	2	30.5 – 34.6	mg/l	No	Naturally occurring.

Parameter	MAC	Number of Samples	Results Range	Unit of Measure	MAC Exceedance	Parameter Description
Chloride	N/A	4	22.3-26.9	mg/l	No	A common naturally occurring non-toxic material that may produce a salty taste in water.
Chromium	N/A	1	<0.002	mg/l	No	Industrial residues
Colour	N/A	12	<2 – 6	TCU	No	Typically the result of organic matter in surface waters.
Conductivity	N/A	2	295-308	Us/cm	No	A measure of ability of water to carry an electric current due to the presence of ions.
Copper	N/A	2	<0.002	mg/l	No	Domestic plumbing (Aesthetic objective)
Dissolved Organic Carbon	N/A	4	2.3-2.9	mg/l	No	High DOC is an indicator of potential for chlorination by-product problems.
Fluoride	N/A	4	<0.1	mg/l	No	Naturally occurring.
Hardness	N/A	4	96-161	mg/l	No	Naturally occurring from dissolved calcium and magnesium.
Iron	N/A	4	<0.005	mg/l	No	Leaching from natural deposits and plumbing materials, industrial wastes. (Aesthetic objective)
Lead	N/A	2	<0.00002	mg/l	No	Internal corrosion of household plumbing, erosion of natural deposits.

Parameter	MAC	Number of Samples	Results Range	Unit of Measure	MAC Exceedance	Parameter Description
Manganese	N/A	4	<0.001- 0.005	mg/l	No	Erosion of natural deposits.
Microcystin	N/A	23	<0.15 – 0.16	µg/L	No	Naturally occurring (released from blooms of blue-green algae)
Nitrate	N/A	4	0.3-0.4	mg/l	No	Runoff from fertilizer use, erosion of natural deposits
Nitrite	N/A	4	<0.1	mg/l	No	A natural component of water at this level.
pH	N/A	12	7.82 – 8.12		No	An indicator of the acidity of water.
Selenium	N/A	1	<0.001	mg/l	No	Discharge from refineries, mines, chemical manufacture
Sodium	N/A	4	12.9 – 14.7	mg/l	No	Occurs naturally in the earth's crust.
Sulphate	N/A	4	20 – 24	mg/l	No	An inorganic constituent that may cause tastes at high levels.
Total Kjeldahl Nitrogen	N/A	4	0.2	mg/l	No	Indicator of organic contamination or the potential for taste and odour problems.
Total Phenols	N/A	4	<0.002	mg/l	No	A chemical compound found in nature and used in a wide variety of products.
Uranium	N/A	2	0.00031-0.00033	mg/l	No	Erosion of natural deposits.

Parameter	MAC	Number of Samples	Results Range	Unit of Measure	MAC Exceedance	Parameter Description
Zinc	N/A	4	<0.005	mg/l	No	An inorganic constituent that may cause tastes.

Summary of treated water Schedule 23 inorganic parameters tested during this reporting period

Parameter	MAC	Number of Samples	Results Range	Unit of Measure	MAC Exceedance	Parameter Description
Antimony	0.006	2	0.0001	mg/l	No	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder
Arsenic	0.025	2	0.0004 - 0.0005	mg/l	No	Naturally occurring in surface waters / mine drainage
Barium	1.0	2	0.019 – 0.023	mg/l	No	Erosion of natural deposits. Discharge from metal refineries, oil drilling wastes.
Boron	5.0	2	0.017 - 0.018	mg/l	No	Erosion of natural deposits, industrial waste effluents.
Cadmium	0.005	2	< 0.000015	mg/l	No	Industrial discharge
Chromium	0.05	2	<0.002	mg/l	No	Industrial residues
Mercury	0.001	2	<0.00002	mg/l	No	Erosion of natural deposits, industrial discharges.
Selenium	0.01	2	< 0.001	mg/l	No	Discharge from refineries, mines, chemical manufacture
Uranium	0.02	2	0.00011 – 0.00026	mg/l	No	Erosion of natural deposits.

Summary of treated water Schedule 24 organic parameters tested during this reporting period

Parameter	MAC	Number of Samples	Results Range	Unit of Measure	MAC Exceedance	Parameter Description
Alachlor	5	2	<0.3	µg/L	No	Agricultural herbicide
Atrazine + N-dealkylated metabolites	5	2	<0.5	µg/L	No	Agricultural herbicide
Azinphos-methyl	20	2	<1	µg/L	No	Insecticide
Benzene	5	1	<0.5	µg/L	No	Discharge from plastics manufacturing, leaking fuel tanks
Benzo(a)pyrene	0.01	2	<0.005	µg/L	No	Formed from the incomplete burning of organic matter.
Bromoxynil	5	2	<0.3 – 0.05	µg/L	No	Agricultural herbicide
Carbaryl	90	2	<3	µg/L	No	Agricultural/Forestry/ Household insecticide
Carbofuran	90	2	<1	µg/L	No	Agricultural insecticide
Carbon Tetrachloride	5	1	<0.2	µg/L	No	Discharge from chemical and industrial activities
Chlorpyrifos	90	2	<0.5	µg/L	No	Agricultural/ Household insecticide
Diazinon	20	2	<1	µg/L	No	Agricultural/ Livestock Operation/ Residential insecticide
Dicamba	120	2	<5-10	µg/L	No	Agricultural herbicide
1,2-Dichlorobenzene	200	1	<0.1	µg/L	No	Discharge from industrial chemical factories
1,4-Dichlorobenzene	5	1	<0.2	µg/L	No	Discharge from industrial chemical factories

Parameter	MAC	Number of Samples	Results Range	Unit of Measure	MAC Exceedance	Parameter Description
1,2-Dichloroethane	5	1	<0.1	µg/L	No	Discharge from industrial chemical factories
1,1-Dichloroethylene (vinylidene chloride)	14	1	<0.1	µg/L	No	Discharge from industrial chemical factories
Dichloromethane	50	1	<3	µg/L	No	Discharge from pharmaceutical and chemical factories
2-4 Dichlorophenol	900	2	<0.1	µg/L	No	Industrial contamination/ reaction with chlorine
2,4-Dichlorophenoxy acetic acid (2,4-D)	100	2	<5-10	µg/L	No	Agricultural/ Residential herbicide
Diclofop-methyl	9	2	<0.9	µg/L	No	Agricultural herbicide
Dimethoate	20	2	<1	µg/L	No	Agricultural/ Livestock Operation/ Forestry insecticide
Diquat	70	2	<5	µg/L	No	Agricultural/ Aquatic herbicide
Diuron	150	2	<5	µg/L	No	Agricultural/ Industrial/ herbicide
Glyphosate	280	2	<25	µg/L	No	Agricultural/Forestry/ Household herbicide
Malathion	190	2	<5	µg/L	No	Fruit & Vegetable / pest control insecticide
2-methyl-4-chlorophenoxyacetic acid (MCPA)	0.1	2	< 10	µg/L	No	Leaching and/or runoff from agricultural and other uses
Metolachlor	50	2	<3	µg/L	No	Agricultural herbicide
Metribuzin	80	2	<3	µg/L	No	Agricultural herbicide

Parameter	MAC	Number of Samples	Results Range	Unit of Measure	MAC Exceedance	Parameter Description
Monochlorobenzene	80	1	<0.2	µg/L	No	Discharge from industrial and agricultural chemical factories and dry cleaning facilities
Paraquat	10	2	<1	µg/L	No	Agricultural/ Aquatic herbicide
Pentachlorophenol	60	2	<0.1	µg/L	No	Pesticide/ wood preservative residue
Phorate	2	2	<0.3	µg/L	No	Agricultural insecticide
Picloram	190	2	<5-20	µg/L	No	Industrial herbicide
Polychlorinated Biphenyls(PCB)	3	2	<0.05	µg/L	No	Residue from various industrial uses
Prometryne	1	2	<0.1	µg/L	No	Agricultural herbicide
Simazine	10	2	<0.5	µg/L	No	Agricultural herbicide or its residue
Terbufos	1	2	<0.3	µg/L	No	Agricultural insecticide
Tetrachloroethylene	30	2	<0.2	µg/L	No	Leaching from PVC pipes; discharge from factories, dry cleaners and auto shops (metal degreaser)
2,3,4,6-Tetrachlorophenol	100	2	<0.1	µg/L	No	Wood preservative
Triallate	230	2	<10	µg/L	No	Agricultural herbicide
Trichloroethylene	5	1	<0.1-0.5	µg/L	No	Discharge from metal degreasing sites and other factories
2,4,6-Trichlorophenol	5	2	<0.1	µg/L	No	Pesticide manufacturing
Trifluralin	45	2	<0.5	µg/L	No	Agricultural herbicide

Parameter	MAC	Number of Samples	Results Range	Unit of Measure	MAC Exceedance	Parameter Description
Vinyl Chloride	2	1	<0.2	µg/L	No	Leaching from PVC pipes; discharge from plastics factories

Summary of other regulatory treated water parameters tested during this reporting period

Parameter	MAC	Number of Samples	Results Range	Unit of Measure	MAC Exceedance	Parameter Description
Fluoride	1.5	4	<0.1	mg/l	No	Naturally occurring.
Nitrite	1	12	<0.1	mg/l	No	A natural component of water at this level.
Nitrate	10	12	<0.1 – 0.6	mg/l	No	Runoff from fertilizer use, erosion of natural deposits
Sodium	20	4	14.8 – 16.7	mg/l	No	Occurs naturally in the earth's crust. *Notification is required every 60 months if greater than 20 mg/l.

Additional treated water testing analyzed by accredited laboratories during this reporting period

Parameter	MAC	Number of Samples	Results Range	Unit of Measure	MAC Exceedance	Parameter Description
Alkalinity (as CaCO ₃)	N/A	4	87 – 89	mg/l	No	A measure of the resistance of the water to the effects of acids. Expressed as calcium carbonate.
Aluminum	0.1 OG	12	0.03 – 0.15	mg/l	No	May be naturally present or a residual from the coagulation process.
Ammonia N	N/A	4	0.04-0.05	mg/l	No	Occurs naturally from organic nitrogen containing

Parameter	MAC	Number of Samples	Results Range	Unit of Measure	MAC Exceedance	Parameter Description
						compounds.
Calcium	N/A	4	29.9-36.1	mg/l	No	Naturally occurring.
Chloride	250	4	25.2-30.5	mg/l	No	A common naturally occurring non-toxic material that may produce a salty taste in water.
Colour	5	12	<2	TCU	No	Typically the result of organic matter in surface waters.
Conductivity	N/A	4	305-316	Us/cm	No	A measure of ability of water to carry an electric current due to the presence of ions.
Dissolved Organic Carbon	N/A	4	1.8 – 2.6	mg/l	No	High DOC is an indicator of potential for chlorination by-product problems.
Total Haloacetic acids	0.08 (Annual avg.)	12	<0.0053 - 0.0114	mg/L	No	By-product of drinking water disinfection with chlorine. Based on a running annual average
Hardness	100 OG	4	110-125	mg/l	No	Naturally occurring from dissolved calcium and magnesium.
Iron	0.3 AO	4	< 0.005	mg/l	No	Leaching from natural deposits and plumbing materials, industrial wastes. (Aesthetic objective)
Lead	0.01	4	<0.00002- 0.00002	mg/l	No	Internal corrosion of household plumbing, erosion of natural deposits.
Manganese	0.05 AO	4	< 0.001	mg/l	No	Erosion of natural deposits.
Microcystin	1.5	23	<0.15	µg/L	No	Naturally occurring (released

Parameter	MAC	Number of Samples	Results Range	Unit of Measure	MAC Exceedance	Parameter Description
						from blooms of blue-green algae)
pH	N/A	12	7.97 – 8.07	µg/L	No	An indicator of the acidity of water.
Sulphate	500 OG	4	20-24	mg/l	No	An inorganic constituent that may cause tastes at high levels.
Total Trihalomethanes	100 (Annual avg.)	12	9-23	µg/L	No	By-product of chlorination. * The MAC for THMs of 100 µg/L is based on a running annual average.
Total Kjeldahl Nitrogen	N/A	4	0.01-0.02	mg/l	No	Indicator of organic contamination or the potential for taste and odour problems.
Zinc	5	4	< 0.005	mg/l	No	An inorganic constituent that may cause tastes.

Summary of regulatory distribution water parameters tested during this reporting period

Parameter	MAC	Number of Samples	Average Results	Unit of Measure	Exceedance	Parameter Description
Total Haloacetic acids	0.08 (Annual avg.)	12	0.029	mg/L	No	By-product of drinking water disinfection with chlorine. Based on a running annual average
Total Trihalomethanes	100 (Annual avg.)	12	0.041	µg/L	No	By-product of chlorination. * The MAC for THMs of 100 µg/L is based on a



Parameter	MAC	Number of Samples	Average Results	Unit of Measure	Exceedance	Parameter Description
						running annual average.

Lead testing under schedule 15.1 of regulation 170 03 during this reporting period

	MAC	Number of Individual Samples (Dec.15/18- Dec.31/19)	Number of Sample Results Exceeding Standard (0.01 mg/l)	Lead Results Range (mg/l)	pH Results Range	Alkalinity(as CaCO ₃) Range
Residential	0.01	48	0	<0.00002 – 0.00715	6.14 – 8.3	N/A
Non-Residential	0.01	31	2*	0.00002 – 0.0216	6.36 – 8.29	86 - 93

*Notification of lead exceedance results and advice by the medical officer of health were given to the occupants of the locations which exceeded the standard for lead in accordance to Schedule 15.1-9 of Regulation 170/03.

Summary of additional distribution water parameters tested during this reporting period

Parameter	MAC	Number of Samples	Results Range	Unit of Measure	MAC Exceedance	Parameter Description
Alkalinity (as CaCO ₃)	N/A	10	85 – 89	mg/l	No	A measure of the resistance of the water to the effects of acids. Expressed as calcium carbonate.
Aluminum	0.1 OG	8	0.06– 0.10	mg/l	No	May be naturally present or a residual from the coagulation process.

Parameter	MAC	Number of Samples	Results Range	Unit of Measure	MAC Exceedance	Parameter Description
Ammonia N	N/A	8	<0.01-0.05	mg/l	No	Occurs naturally from organic nitrogen containing compounds.
Arsenic	0.025	2	0.0005	mg/l	No	Naturally occurring in surface waters / mine drainage
Calcium	N/A	8	30-36.7	mg/l	No	Naturally occurring.
Chloride	250	8	25.1-29.6	mg/l	No	A common naturally occurring non-toxic material that may produce a salty taste in water.
Colour	5	2	<2	TCU	No	Typically the result of organic matter in surface waters.
Conductivity	N/A	8	305-314	Us/cm	No	A measure of ability of water to carry an electric current due to the presence of ions.
Copper	1 OG	8	<0.002 – 0.005	mg/l	No	Domestic plumbing (Aesthetic objective)
Dissolved Organic Carbon	5 AO	8	1.5-3	mg/l	No	High DOC is an indicator of potential for chlorination by-product problems.
Fluoride	1.5	2	<0.1	mg/l	No	Naturally occurring.
Hardness	100 OG	8	110-129	mg/l	No	Naturally occurring from dissolved calcium and magnesium.
Iron	0.3 AO	8	<0.005 – 0.054	mg/l	No	Leaching from natural deposits and plumbing materials, industrial wastes. (Aesthetic objective)
Manganese	0.05 AO	8	<0.001 - 0.003	mg/l	No	Erosion of natural deposits.

Parameter	MAC	Number of Samples	Results Range	Unit of Measure	MAC Exceedance	Parameter Description
Nitrite	1	2	<0.1	mg/l	No	A natural component of water at this level.
Nitrate	10	2	0.3	mg/l	No	Runoff from fertilizer use, erosion of natural deposits
pH	6.5–8.5 OG	8	7.80-8.07		No	An indicator of the acidity of water.
Sodium	20	8	14.6-16.7	mg/l	No	Occurs naturally in the earth's crust.
Sulphate	500 OG	8	21-23	mg/l	No	An inorganic constituent that may cause tastes at high levels.
Total Kjeldahl Nitrogen	N/A	6	<0.1 – 0.1	mg/l	No	Indicator of organic contamination or the potential for taste and odour problems.
Zinc	5	8	<0.005 – 0.055	mg/l	No	An inorganic constituent that may cause tastes.

Summary of raw water testing analyzed by in house laboratory during this reporting period

Parameter	MAC	Number of Samples	Average Results	Unit of Measure	Exceedance	Parameter Description
Alkalinity	N/A	48	90.8	mg/l	No	A measure of the resistance of the water to the effects of acids. Expressed as calcium carbonate.
Hardness	N/A	48	125.8	mg/l	No	Naturally occurring from dissolved calcium and magnesium.



Parameter	MAC	Number of Samples	Average Results	Unit of Measure	Exceedance	Parameter Description
pH	N/A	365	7.51		No	An indicator of the acidity of water.
Temperature	N/A	365	0 – 23.0	Degrees Celsius	No	

Summary of treated water testing analyzed by in house laboratory during this reporting period

Parameter	MAC	Number of Samples	Average Results	Unit of Measure	Exceedance	Parameter Description
Alkalinity	N/A	48	90.5	mg/l	No	A measure of the resistance of the water to the effects of acids. Expressed as calcium carbonate.
Aluminum	0.1 OG	364	0.074	mg/l	No	May be naturally present or a residual from the coagulation process.
Hardness	100 OG	48	128	mg/l	No	Naturally occurring from dissolved calcium and magnesium.
pH	6.5–8.5 OG	365	7.51		No	An indicator of the acidity of water.
Temperature	N/A	365	0.04 – 22.9	Degrees Celsius	No	